

RFP 14-089 Network Operations Center Video Wall System Q&A  
Questions due to ICN Prior to 4PM January 21, 2015  
ICN to post response to ICN web page by close of Business January 23, 2015

**Question 1)** If manufacturer was to provide parts of the hardware for one of the technology resellers/AV contractors you have listed, would manufacturer have to fill out the necessary paperwork to become the Vendor for the Bid Proposal? In this case, manufacturer will only be providing the displays.

**ICN Response)** In this case the manufacturer would not have to fill out the RFP documentation. It is the company responding to the RFP, who will enter into contract with the ICN for the project and will ultimately be responsible for all aspects of the project that must complete the RFP documentation.

**Question 2)** Pertaining to the walls the displays will be mounted on, are the walls not strong enough to only be mounted with wall mounts?

**ICN Response)** Walls are exterior walls of the building and are made of concrete. If a vendor proposes a wall mount only option, vendor needs to provide mounting details, in its RFP response so the ICN can get permission/approval from the building owner to attach mounts on the wall.

**Question 3)** Going off previous question, why must a pedestal be used? Is it not possible to have the video wall attached by only wall mounts?

**ICN Response)** See response to Question 2, pedestal mounts may simplify the project.

**Question 4)** Can manufacturer offer a part of the solution to the listed AV Contractors without completing a bid proposal? Or must a bid proposal be completed in order to have any products used?

**ICN Response)** ICN understands a reseller/distributor/AV Contractor will need to coordinate multiple product lines to complete the project. If a manufacturer chooses to partner with a reseller or AV contractor, that is acceptable. However, the RFP documentation needs to be completed by one entity, as the ICN will not accept partial bid responses.

**Question 5)** 3.6.2.1 Display Systems,

3.6.2.1.2 One (1) 2x2 LCD Video Wall

3.6.2.1.2.1 Description indicates a 4 wide by 2 high.

Is this a 4x2 or 2x2 video wall?

**ICN Response)** It is a 2x2 wall 3.6.2.1.2.1 should correctly read:

3.6.2.1.2.1 Professional grade, high-definition, 55" ultra-narrow bezel LCD flat panel arranged in a two (2) wide by two (2) high video wall array with a bezel size of no more than 3.5 mm.

**Question 6)** Audio System

3.6.2.4 Audio System

3.6.2.4.1 One zone of audio with 4 speakers

Will this be concentrated at one of the two video walls or the 4 in-ceiling speakers divided between both video walls?

**ICN Response)** The main Video Wall of 4x2 will be connected to the Audio 2<sup>nd</sup> wall of 2x2, which is optional.

**Question 7)** Narrative Indicates unique audio for each video wall but we have only one (1) zone. Indicates mixing but this would not allow for unique audio at each wall location. Should this be two (2) zones?

**ICN Response)** 1 zone required. 2<sup>nd</sup> zone is optional.

**Question 8)** 3.8.2 Indicates as shown on the drawings. Are there drawings available?

**ICN Response)** the Drawing being referred to is Section 3.16 Room Layout Diagram, provided on page 27 of the RFP.

**Question 9)** What are you asking for below in regard to the five year renewals.

SECTION 3. TERM. This Agreement is effective upon signature by both Parties and shall have a Term of one (1) year and shall have five (5) one year renewals options available upon mutual written agreement of the Parties.

**ICN Response)** After the video walls are installed, tested and accepted, the ICN may continue to hold a contract with the vendor to enable the ICN to acquire support, maintenance and future upgrades under the current contract without having to rebid for the services.

Clarification: during the site visit, ICN was asked for the dimensions of the walls.

Additional information to RFP Section 3.16 Room Layout Diagram.

The 2x2 wall measurements are 107.5" H x 108.5" W

The 4x2 wall measurements are 107.5" H x 213.5" W

Reminder, bid responses are due to the ICN prior to 3Pm February 6, 2015.